

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matters of)

IP-Enabled Services)

E911 Requirements for IP-Enabled
Service Providers)

WC Docket No. 05-196

**SUBSCRIBER ACKNOWLEDGEMENT REPORT (SEPTEMBER 22, 2005) OF
PC CONNECTION, INC.**

PC Connection, Inc. ("PCC") submits this Subscriber Acknowledgment Report pursuant to the Public Notice issued by the Enforcement Bureau on August 26, 2005 (DA 05-2358) in WC Docket No. 05-196. This Report updates and supplements the Subscriber Acknowledgement Reports filed by PCC on August 10, 2005 and September 1, 2005.

1. Notification and Acknowledgements

As described in its previous filings, PCC has used direct mail and e-mail communications, as well as its standard subscriber agreement and its website, to inform its existing subscribers of the 911/E911 limitations of the "IP Connection" service; it has temporarily ceased offering the service to new customers. Between September 6 and September 9, 2005, PCC sent follow-up communications to those subscribers who had not yet responded to one of the earlier notices, again asking them to return their acknowledgements of these limitations before September 28, 2005 to avoid a suspension of service.

As of this filing, PCC has received affirmative acknowledgements from approximately 60% of its subscribers.¹ PCC has stored the records of these acknowledgements within its legal department. PCC expects that by September 28, 2005, it will have received acknowledgements from approximately 75% of its subscribers.

2. Suspension of Service

PCC has considered whether it would be possible to use a “soft” or “warm” disconnect with respect to those subscribers who do not return their acknowledgements before September 28, 2005. Based on the descriptions contained in the Enforcement Bureau’s Notice and the comments referenced therein, PCC understands these terms to refer to a type of restricted dial plan in which all outbound calls except for 911 calls are blocked entirely or redirected to the provider’s customer service center. As a result, the subscriber’s service is “effectively” suspended, but in a manner that preserves the subscriber’s ability to reach emergency services by dialing 911. PCC further understands that the Commission has neither required nor allowed providers to disconnect service in this manner.

In any event, this method of disconnecting service is inapplicable to PCC, because its IP Connection service does not yet permit 911 calling. While PCC is working diligently toward providing 911/E911 capability by the Commission’s deadline of November 28, 2005, PCC does not expect to introduce this capability sufficiently in advance of November 28 to make “soft” or “warm” disconnects feasible.

Accordingly, PCC plans to suspend all service to those subscribers who have not returned affirmative acknowledgements regarding the 911/E911 limitations by September

¹ For the reasons stated in PCC’s September 1, 2005 filing, this figure does not include acknowledgements received from users of the IP Connection service who have not subscribed to the service for the purpose of making calls to, or receiving calls from, the PSTN.

28, 2005. PCC will promptly return service to these subscribers when it receives affirmative acknowledgements from them.

Respectfully submitted,

s/Bradford M. Berry

William R. Richardson, Jr.

Bradford M. Berry

WILMER CUTLER PICKERING

HALE AND DORR LLP

2445 M Street, NW

Washington, DC 20037-1420

(202) 663-6000

Counsel for PC Connection, Inc.

September 22, 2005